What Lies Beneath

Category
Agile Processes

Purpose
What Lies Beneath is a means for a group to generate deeper understanding of a problem, issue, or challenge. Typically used by a group to consider an issue form different angles, the conversation generated by the framework is key, and the output can be used to inform action steps or strategy for attacking the challenge at hand.

Description

Framework name:	WHAT LIES BENEATH
Participants:	Product Owners, Business and Technology Leadership, Development Teams
Framework goal:	Surface hidden assumptions, internal challenges, and unforeseen risks to better navigate a challenge.
Framework guidelines:	1. Designate a strong, neutral facilitator 2. Create safe environment for sharing 3. Allow adequate time and space for reflection (don't rush the session; make silent periods okay) 4. Encourage active listening among attendees 5. Identify post-session actions and owners that can be taken to build on the momentum of the session.
Boundaries provided:	1. Keep the conversation oriented to how to achieve success in the context of the transition 2. Be clear on the output or artifacts that will be informed by the What Lies Beneath conversation 3. Be clear on post-session actions (if any) taken
Resources used:	• Online: Collaborative workspace (Miro, Mural, SAFe Collaborate) • Online and In Person: Innovation Games, Market and User Research, Prototypes.
Actionable outcome(s):	1. Product team builds a shared understanding of deeper motivations, challenges and assumptions 2. Team alignment around internal and external resources and an approach that will support success.