

Roadmaps to Riches

Unlocking the Treasure Troves Hidden in Your Strategy



Hi there!

I'm Janna Bastow

I'm a product person at heart, and founder of

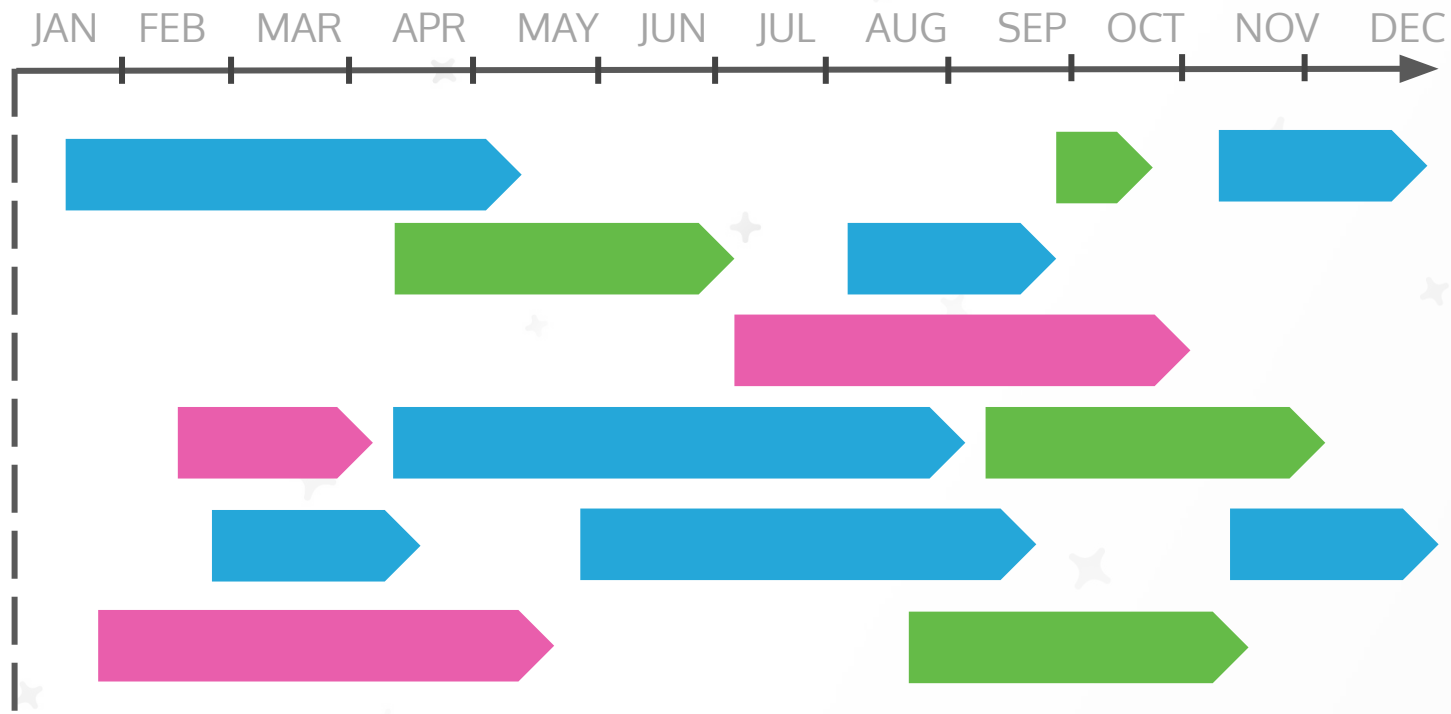
ProdPad  & **mind the PRODUCT**

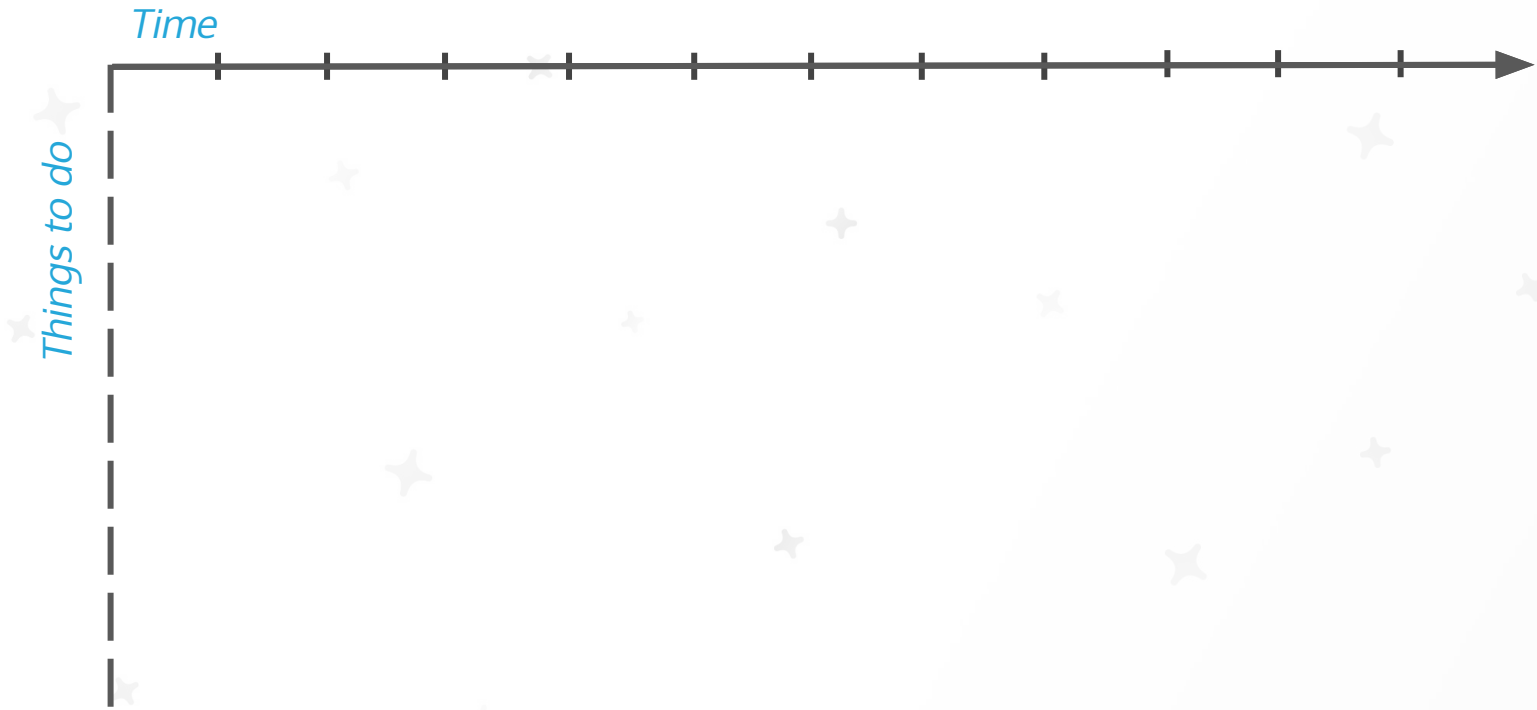
Always open for a chat about product! 🙌

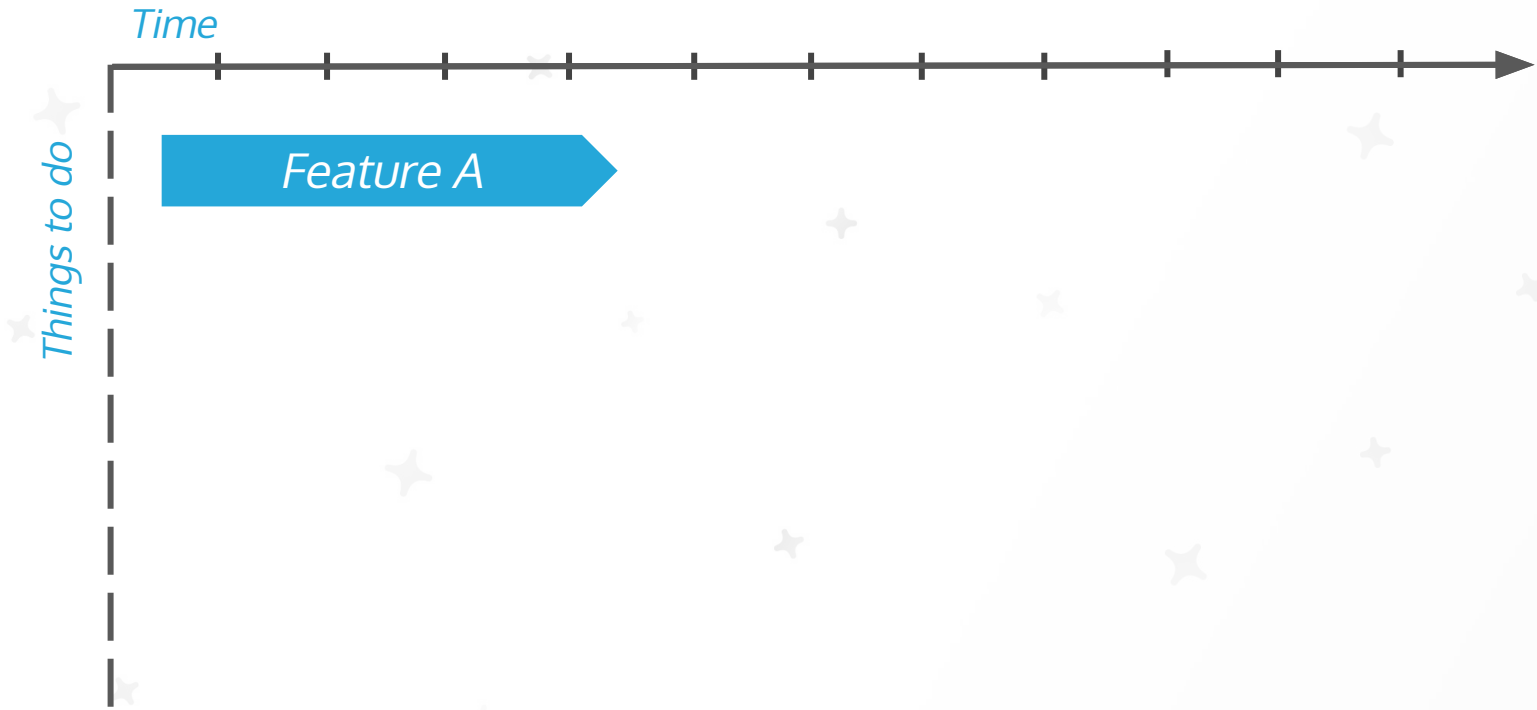
@simplybastow // janna@prodpad.com

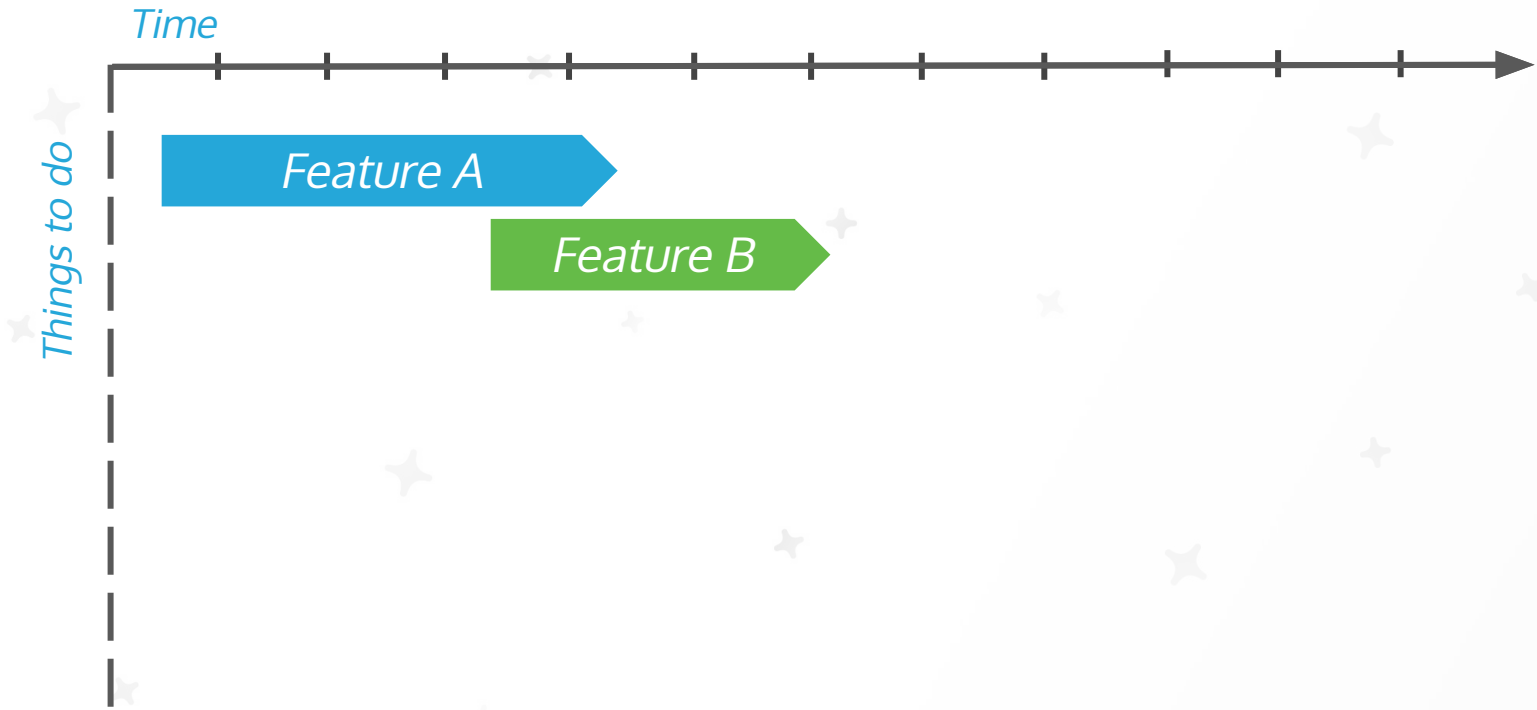
[linkedin.com/in/jannabastow](https://www.linkedin.com/in/jannabastow)

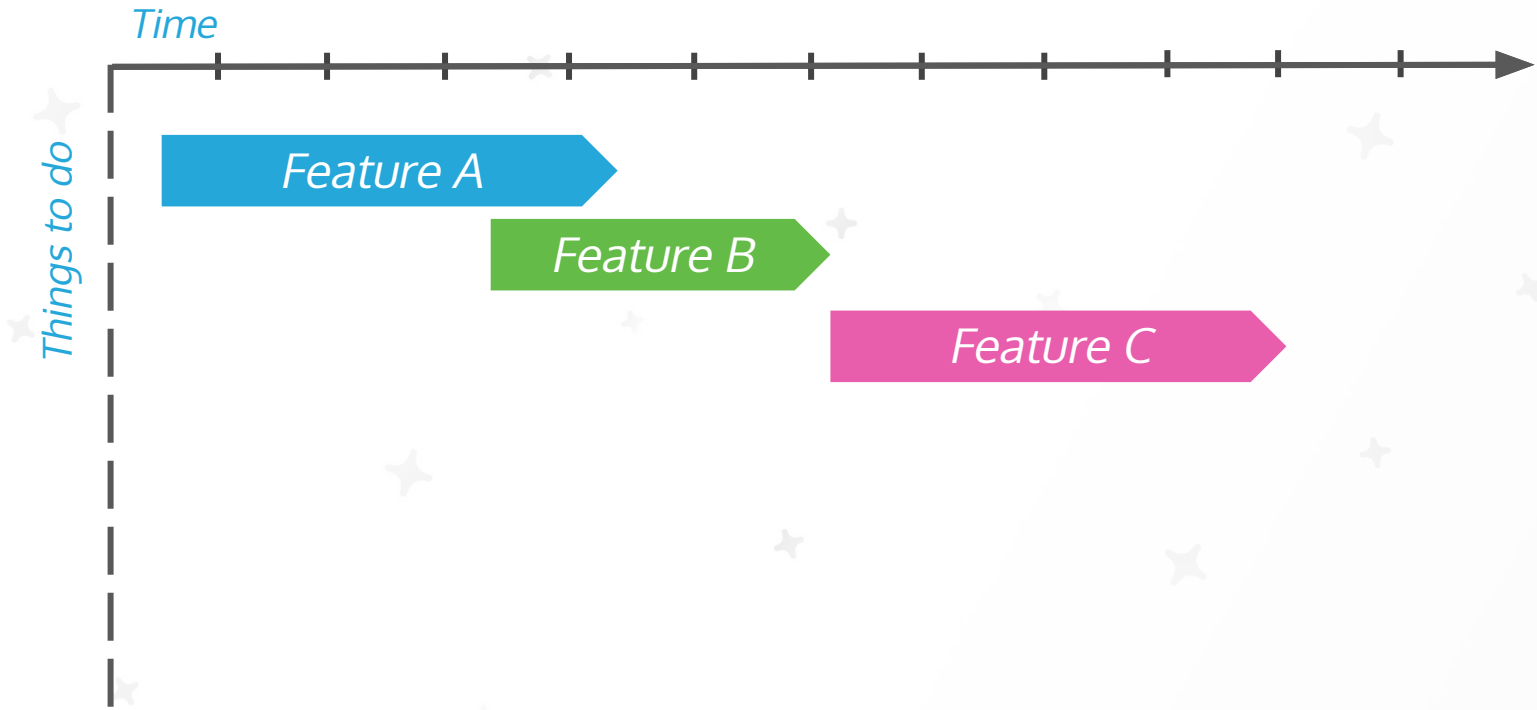


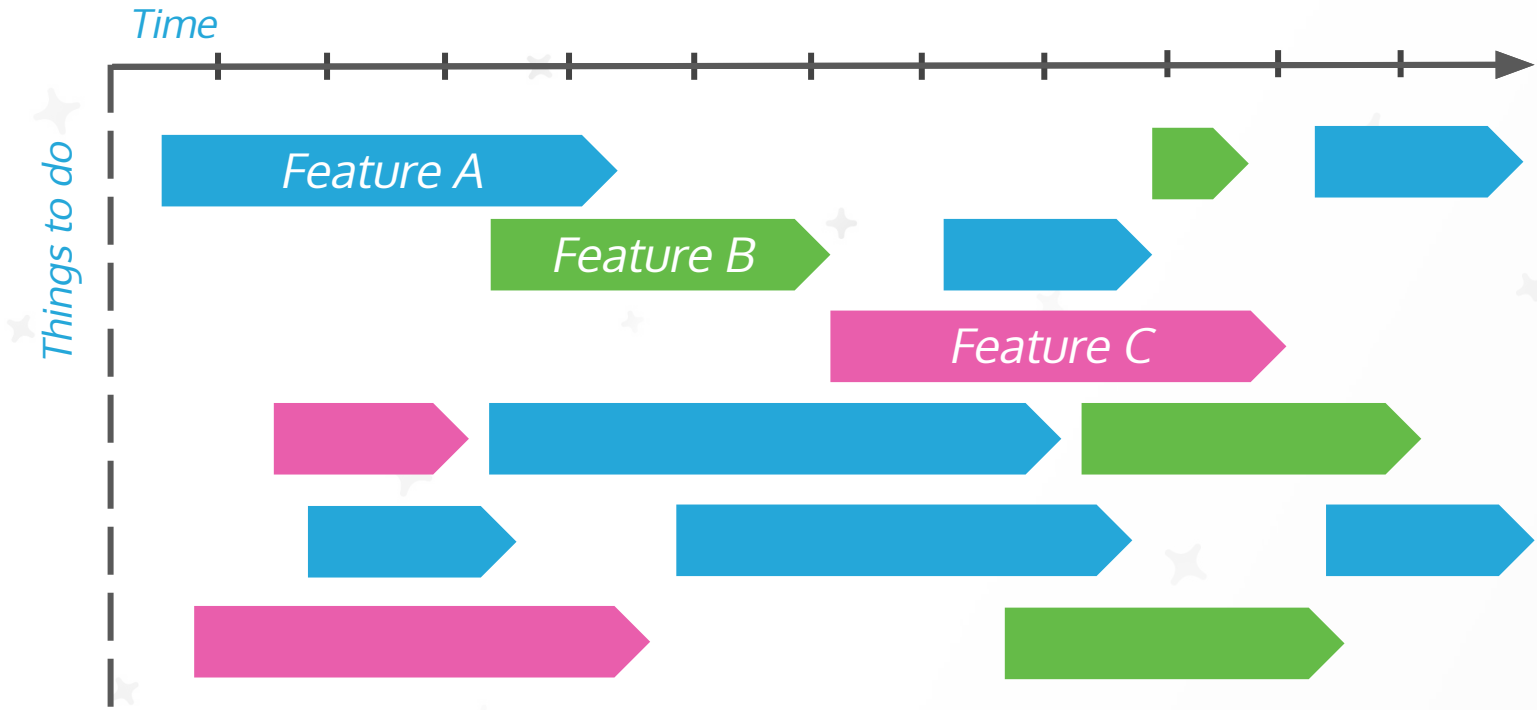


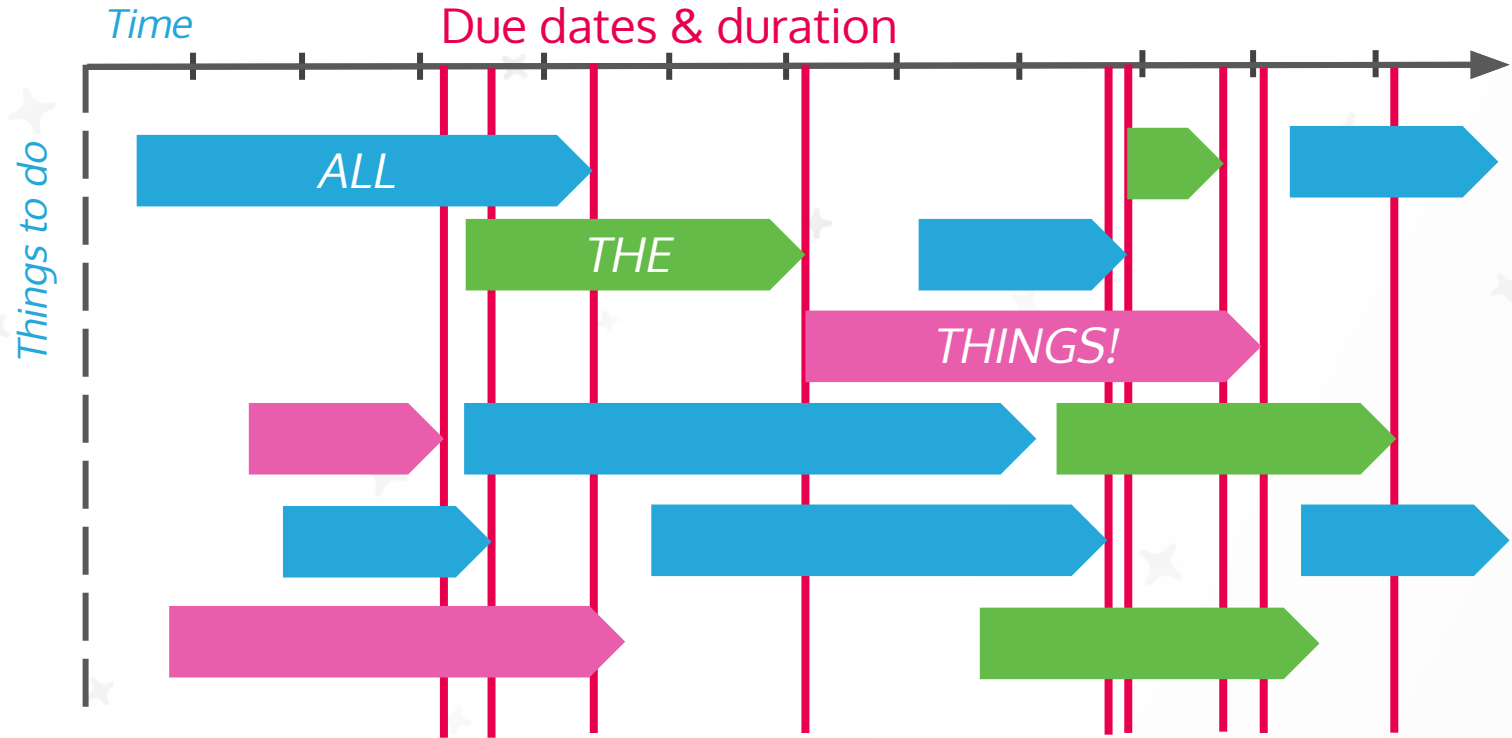


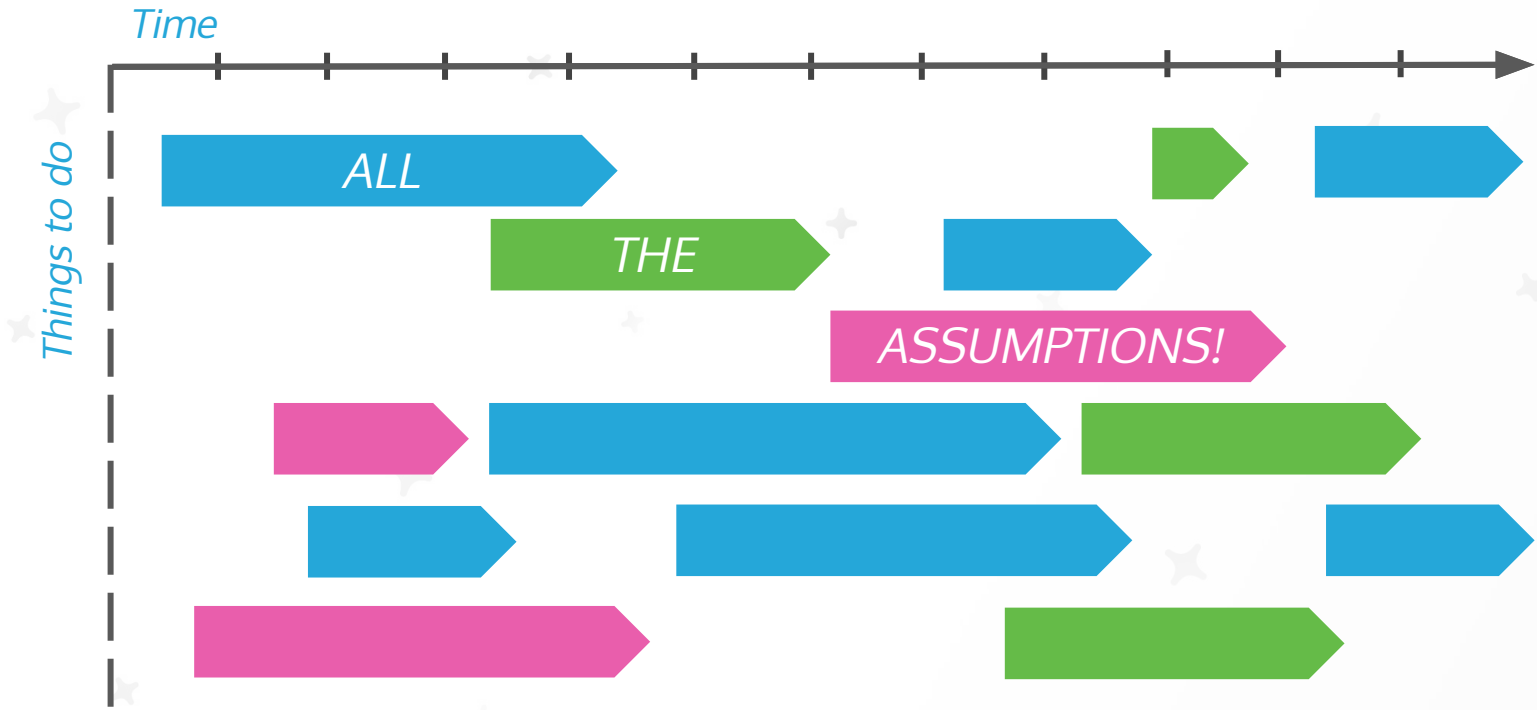












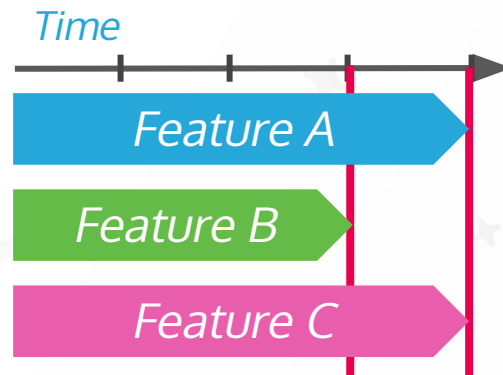
Timelines: Focus on features and deadlines

Not on solving problems for customers
or making money for the business.



Assumption #1

You assume you know how much work and how long each feature is going to take.



Assumption #2

You assume that nothing else is going to disrupt your timeline.



Assumption #3



You assume that each feature will work as soon as it is launched.

Assumption #4



You assume that each of these features actually deserves to exist!

The grand assumption:
Nothing's going to change.

What could possibly go wrong?



Made up release dates



Development death marches



Mismanaged expectations



Missed market opportunities

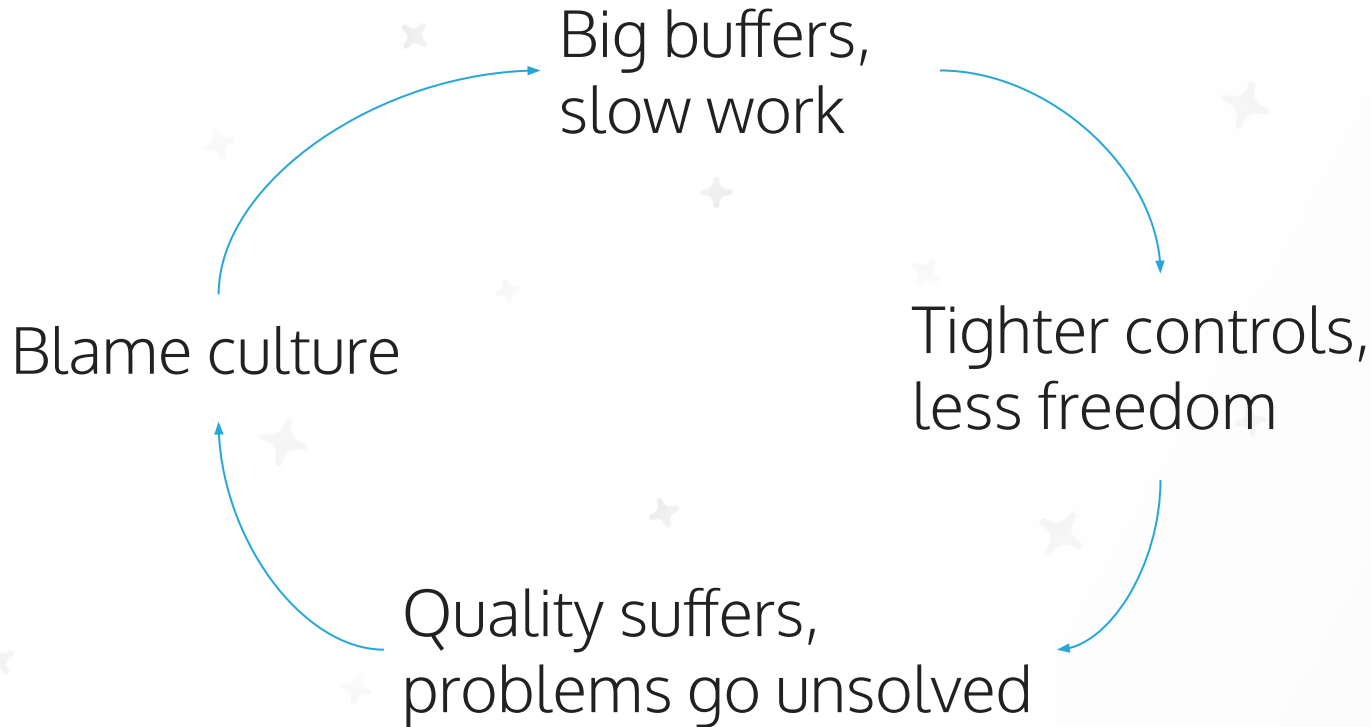


Building the wrong thing



Sad product managers

Vicious cycle of deadline driven work

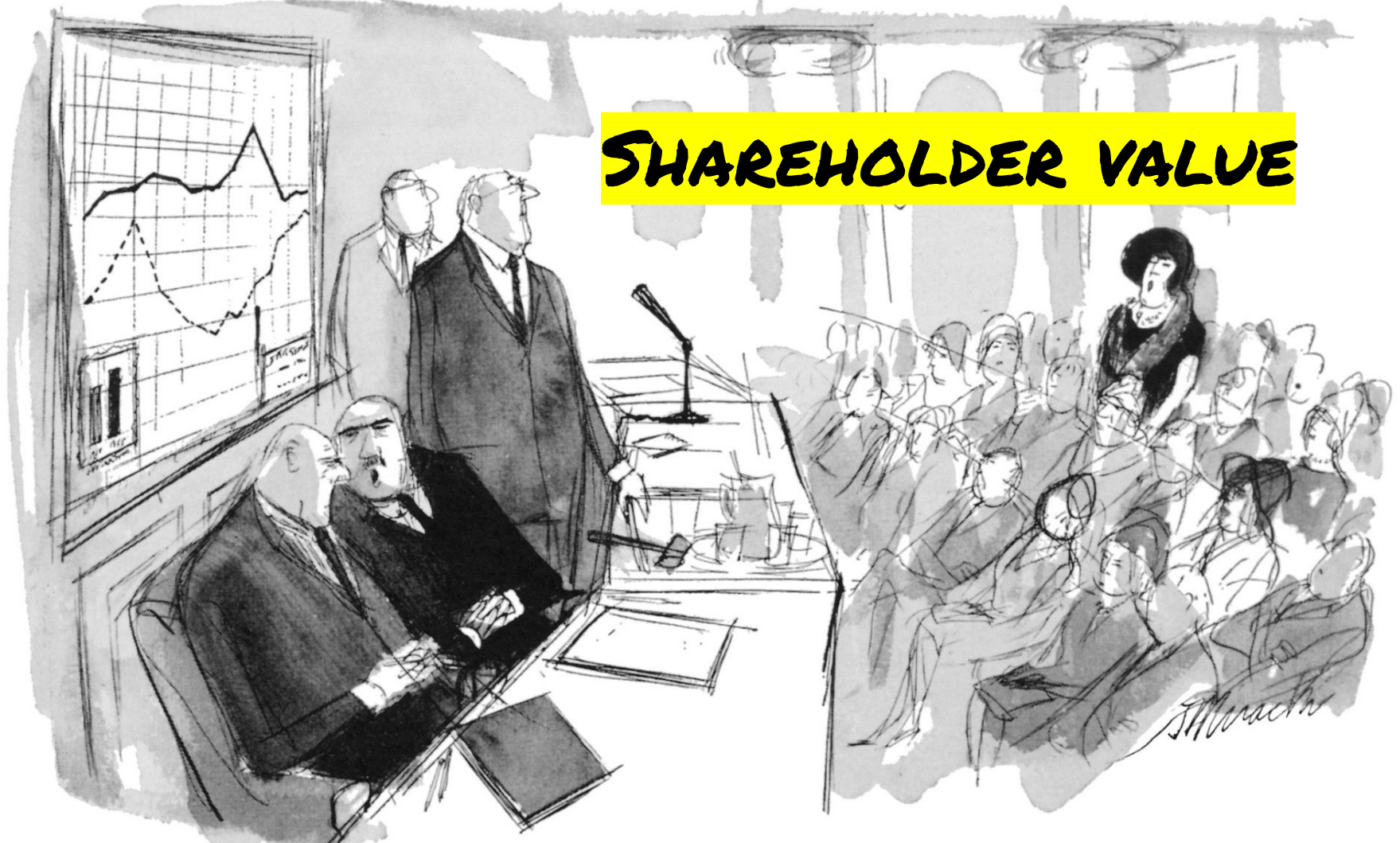




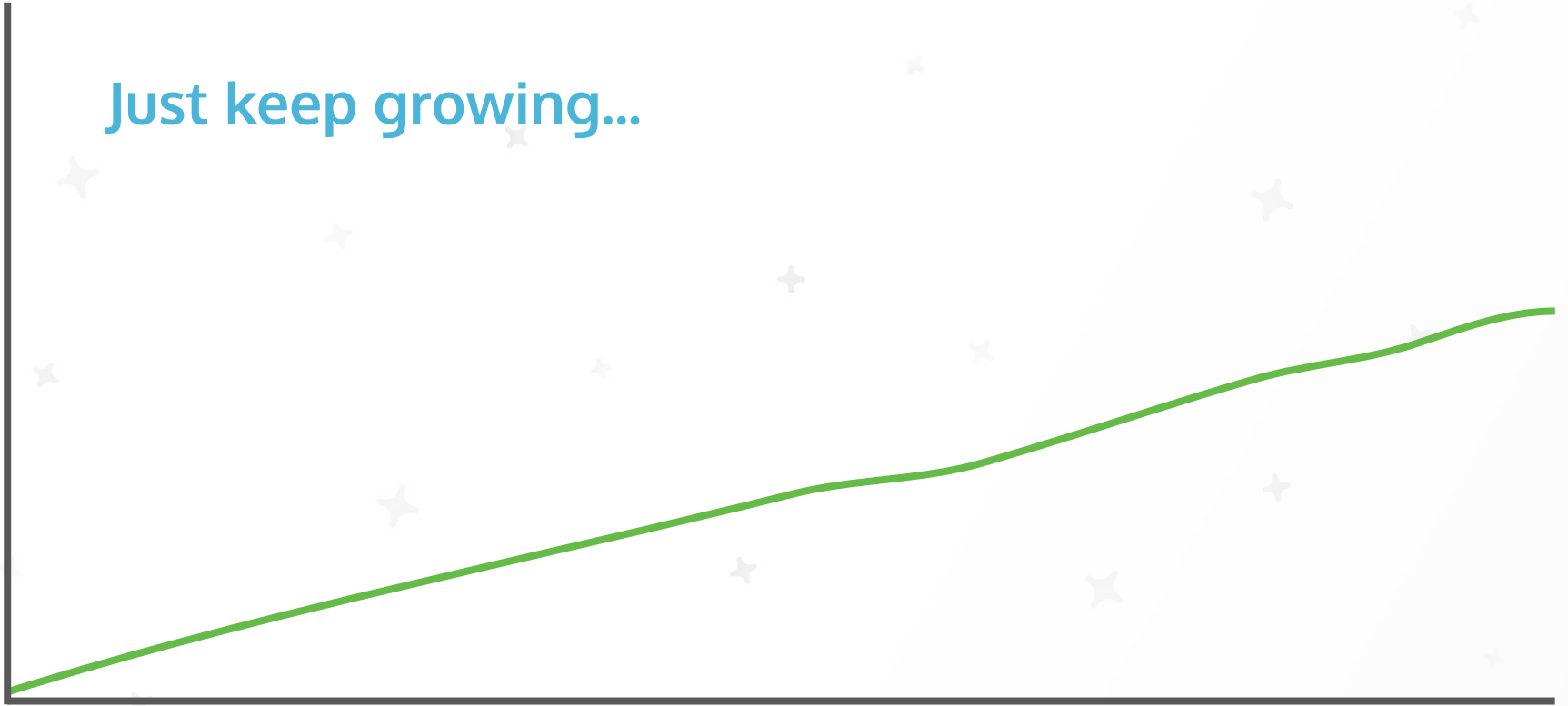
So what's going on in
these companies?

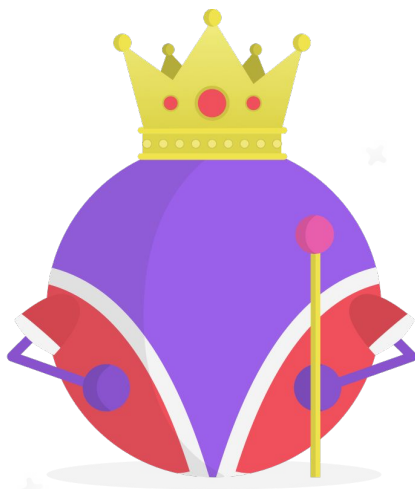


SHAREHOLDER VALUE



Just keep growing...





Predictability is King

Best route to predictability
=
Small manageable chunks





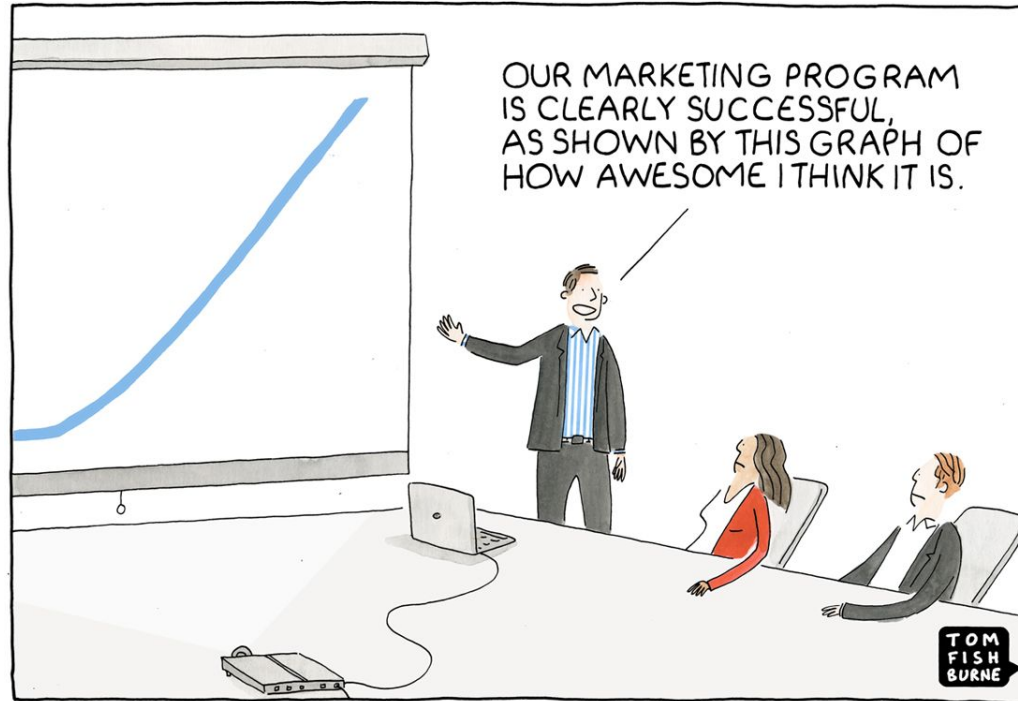
SALES

MARKETING

R+D

HR

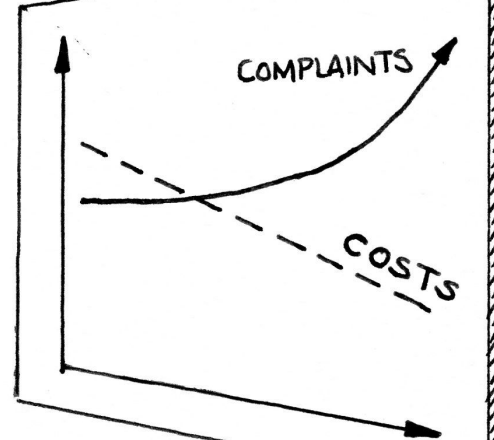
Vanity Metrics



© marketoonist.com

Counterintuitive Business Decisions

I'm pleased to be able to report considerable efficiency savings...



© J 2010



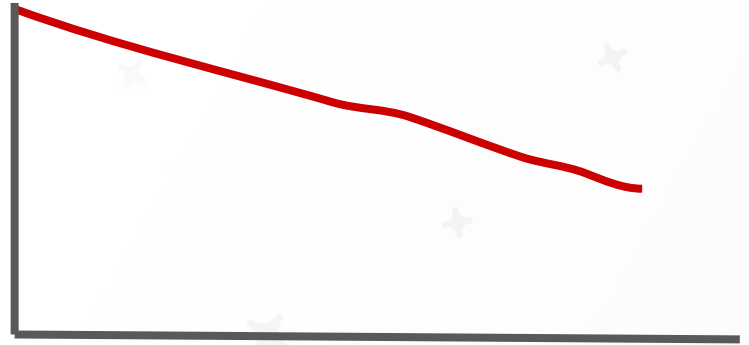
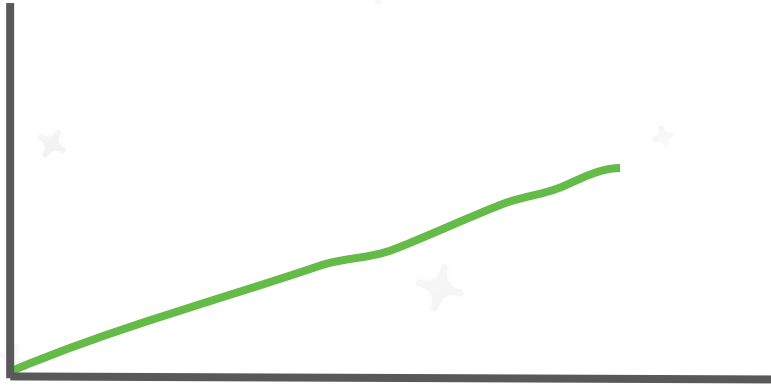
SALES

MARKETING

R+D

HR

Profit Center vs Cost Center





Vanity metrics per division

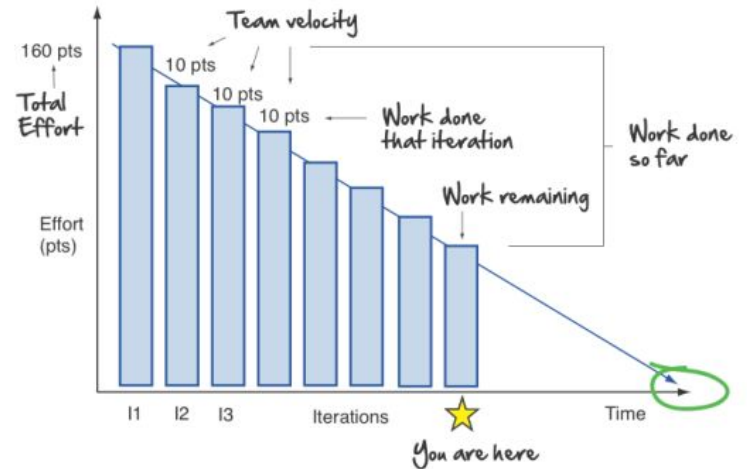
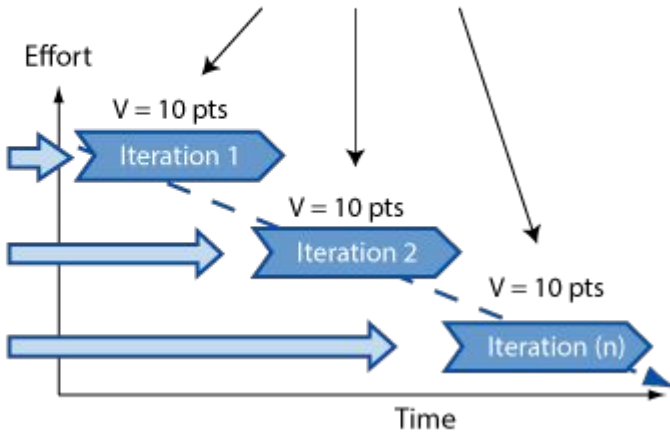
Mis-incentivised Product development / R&D

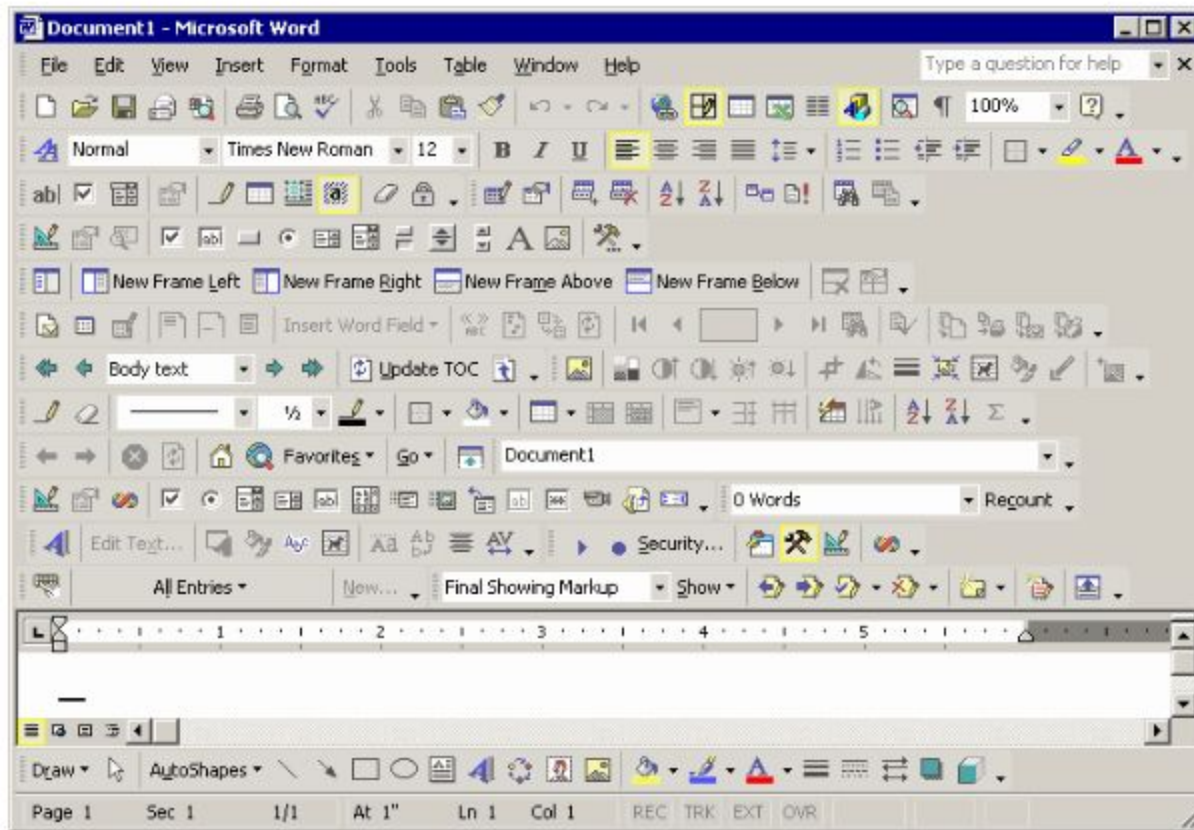
How quickly
burn through stories



Master story list

1 pt	Add user
2 pts	Print itinerary
5 pts	Cancel trip
3 pts	Book permit
1 pt	Update permit
...	...
5 pts	Create device
3 pts	Add swap trade
160 pts	





OUTCOME

output



No room for discovery



Shady/lazy acquisition tactics

Mis-incentivised Sales / Marketing

The Real Times by ~~Wipe~~ September newsletter ⌵ Inbox x



ProdPad Team

React SDK For Chatkit, Caching FTW, ~~.....~~ & more! To view this email as a web page, click here Welcome to The Real Times - our monthly

Wed, Sep 25, 3:18 PM (4 days ago)



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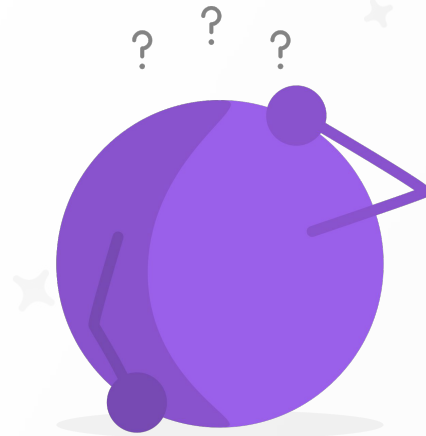
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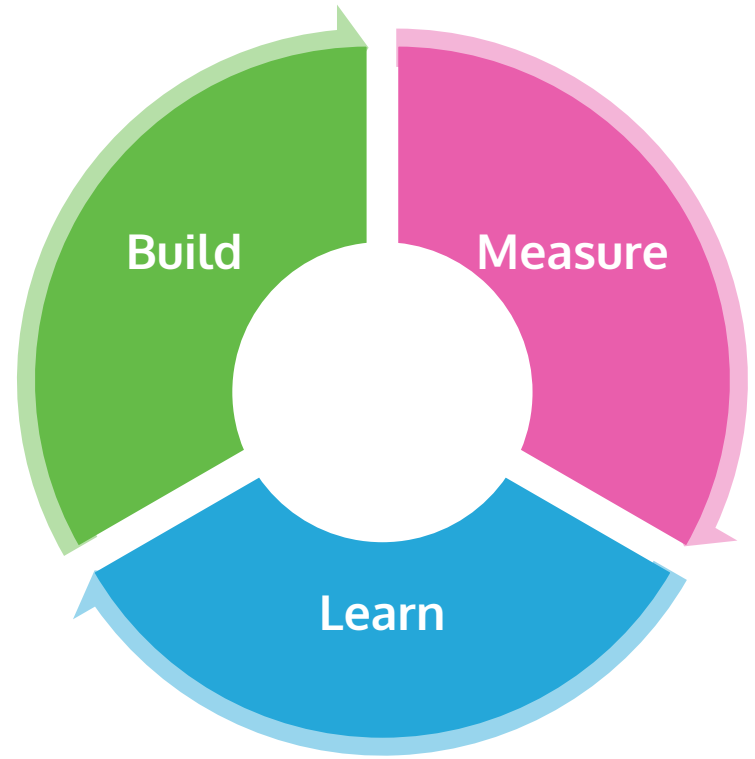
Is there
a better way?



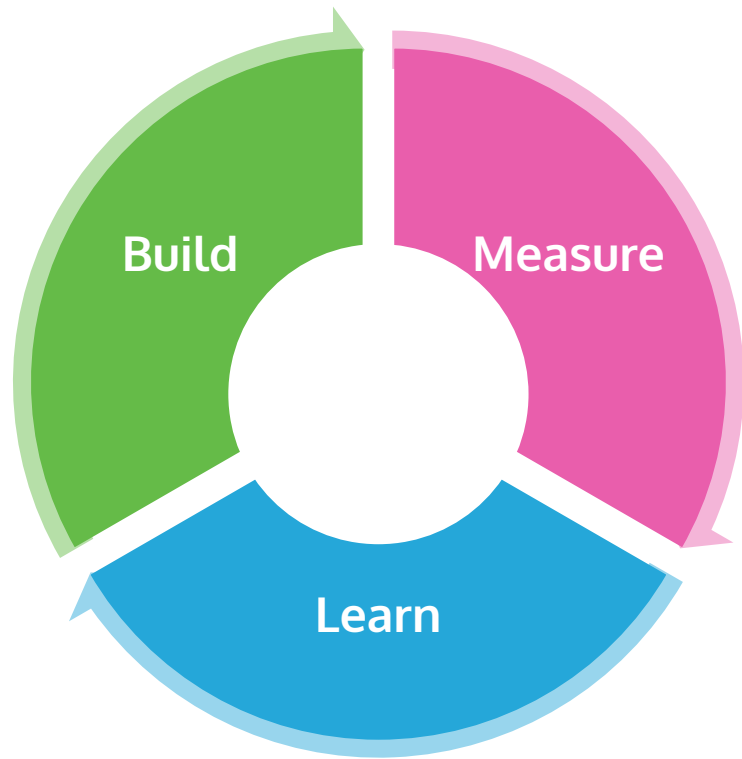
Lean Roadmapping: A Better Way to Navigate



Lean is about
build, measure, learn



Lean is about
build, measure, **learn**



Your roadmap is a tool
to help you **learn** and **iterate**,
at the **product strategy** level

Your roadmap is a
prototype for your **strategy**





MY FIRST ROADMAP

PROBLEM
1

PROBLEM
2

PROBLEM
3

Roadmapping session



Problem

Opportunity

Problem

Challenge

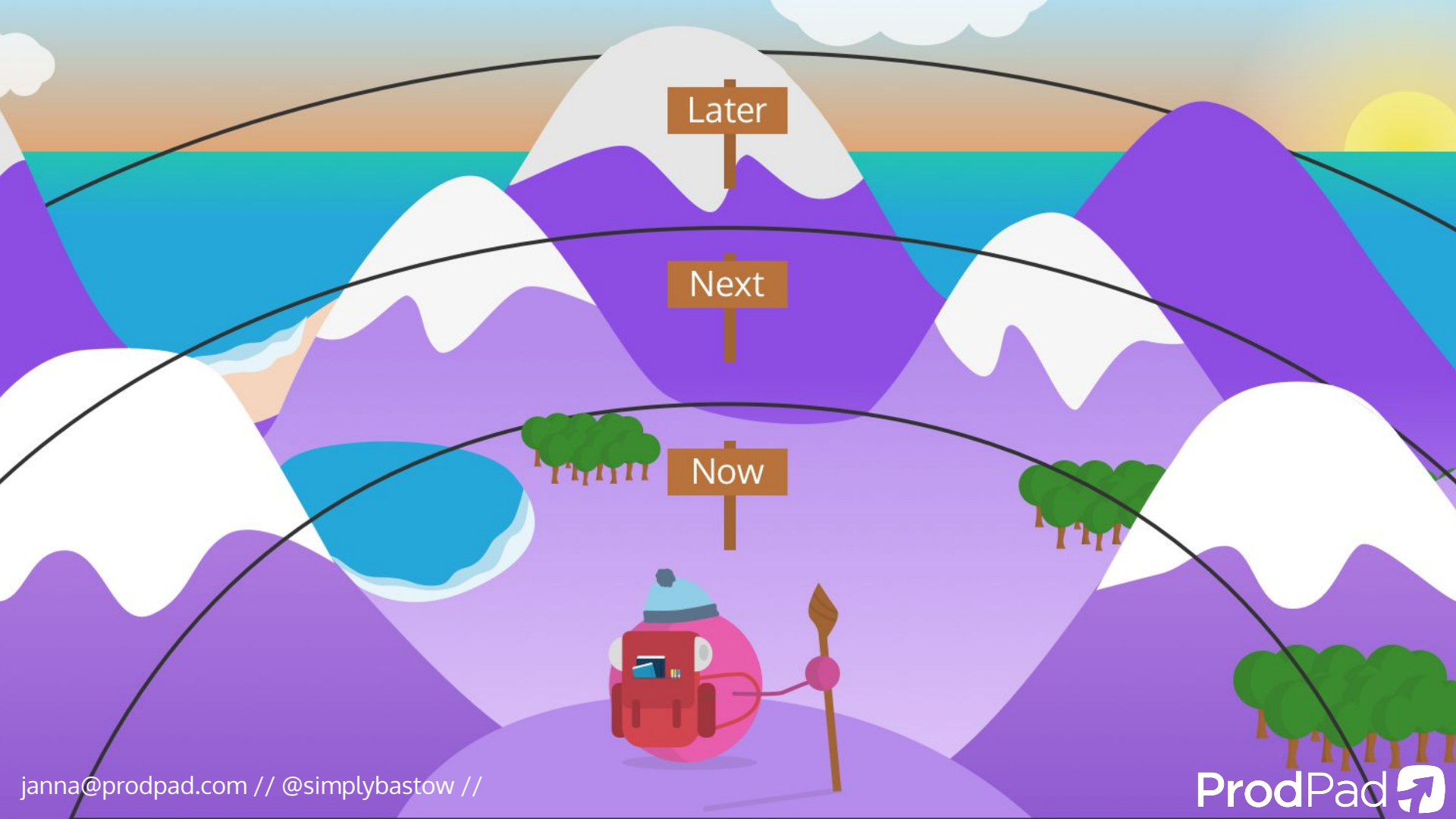
Challenge

Opportunity

Roadmap bankruptcy

Product is uncharted territory

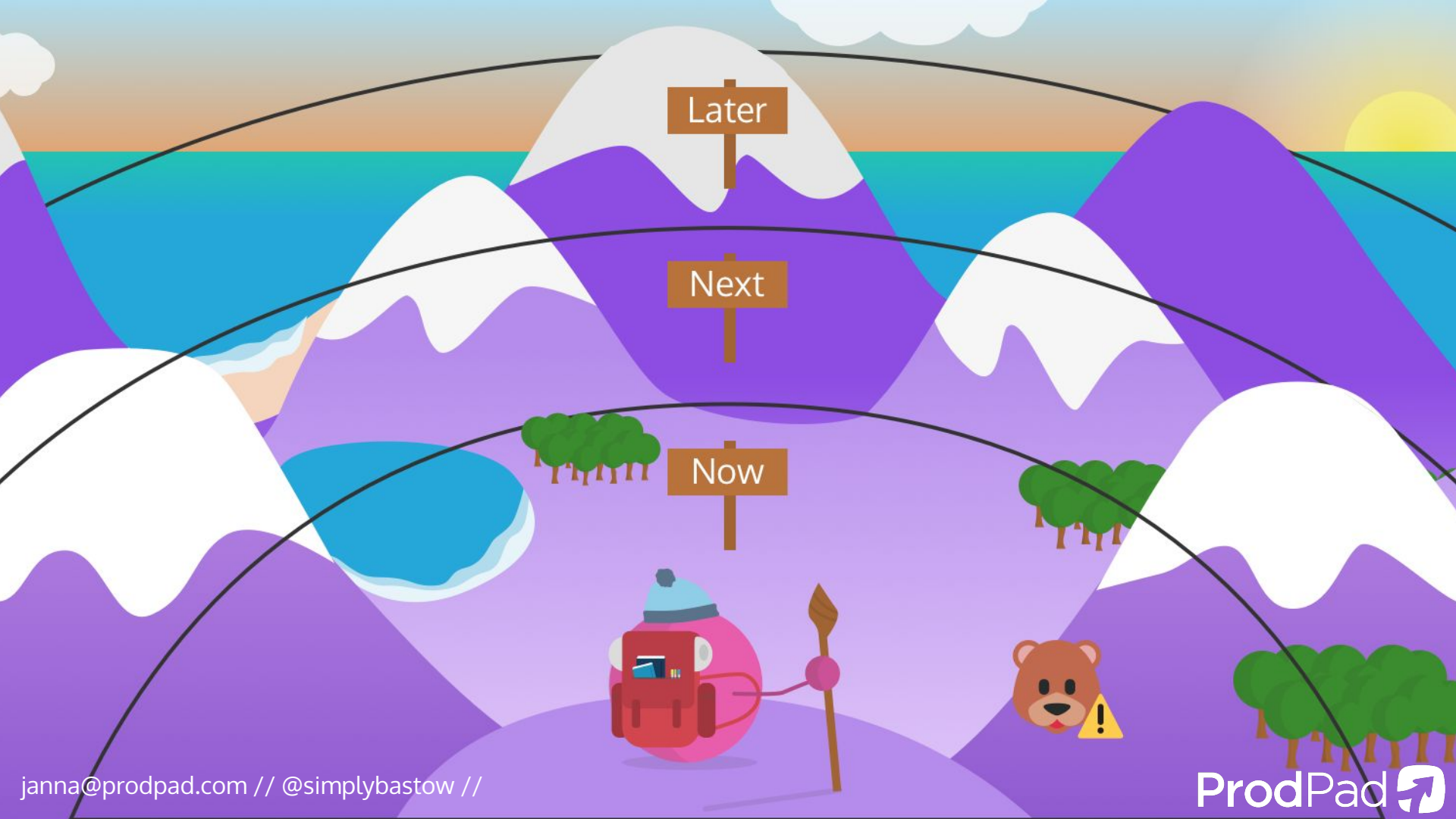




Later

Next

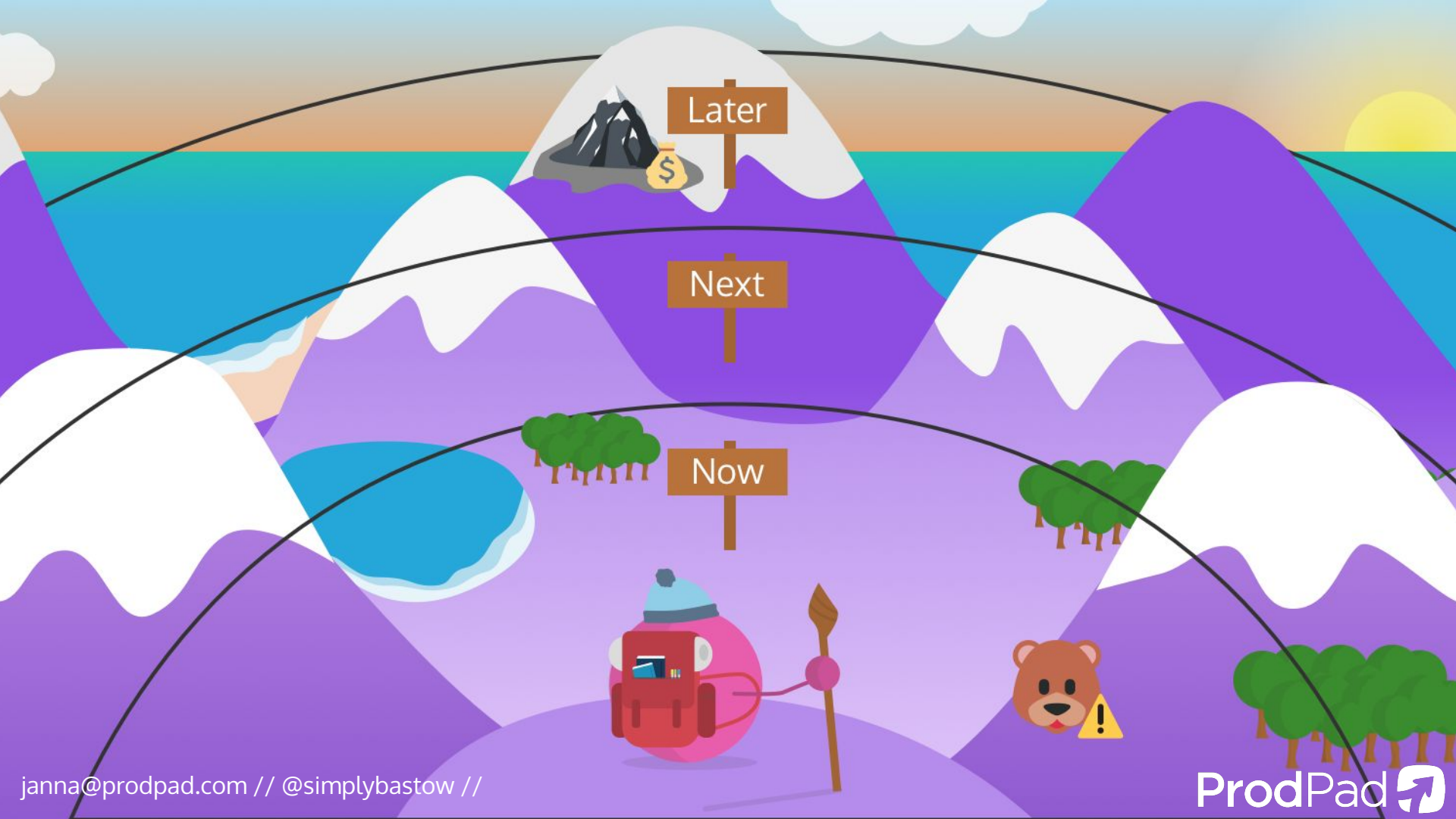
Now



Later

Next

Now





Later

Next

Now



Later

Next

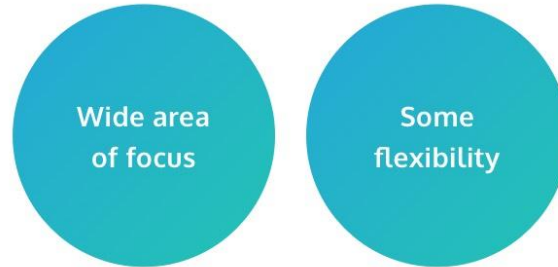
Now

Time horizons

Now



Next



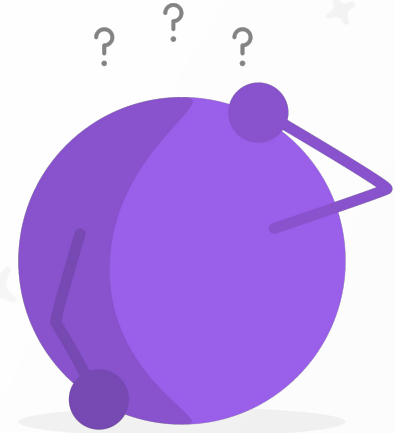
Later



OKRs: The Compass for Your Team



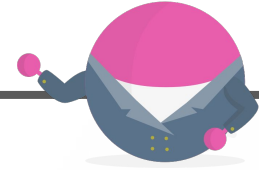
Why do so many
give up on OKRs?



OKRs

Objectives & Key Results

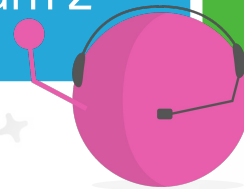
North Star Objective



Team 1



Team 2



Team 3



Objectives → *Initiatives* → Key results

OIKRs?

Objectives → *Initiatives* → Key results

Objectives → Initiatives → Key results

What you need to achieve

Objectives → Initiatives → *Key results*

What you need to achieve

What good looks like

Objectives → *Initiatives* → Key results

What you need to achieve

Actions we'll take to get there

What good looks like

Objectives → Initiatives → Key results

Objectives → Initiatives → Key results

Improve your overall health
to avoid illness or injury

Objectives → Initiatives → Key results

**Improve your overall health
to avoid illness or injury**

Lose 15 pounds by the end
of the year

Objectives → Initiatives → Key results

**Improve your overall health
to avoid illness or injury**

Introduce regular exercise
to schedule

Lose 15 pounds by the end
of the year

Objectives → Initiatives → Key results

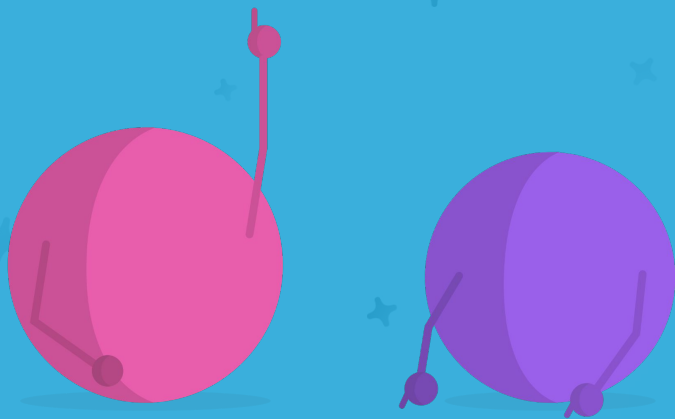
**Improve your overall health
to avoid illness or injury**

Introduce regular exercise
to schedule

Refactor diet

Lose 15 pounds by the end
of the year

Problem: OKR drift






Solution: Lean Roadmap

Now




Objective

Immediate problem to be solved, currently in **development**

- experiment 1 
- experiment 2 
- experiment 3 

Objective

Immediate problem to be solved, currently being **prototyped**

- experiment 4 
- experiment 5 
- experiment 6 

Next

Objective

Top confidence for next work opening

Objective

Objective

Objective

Later

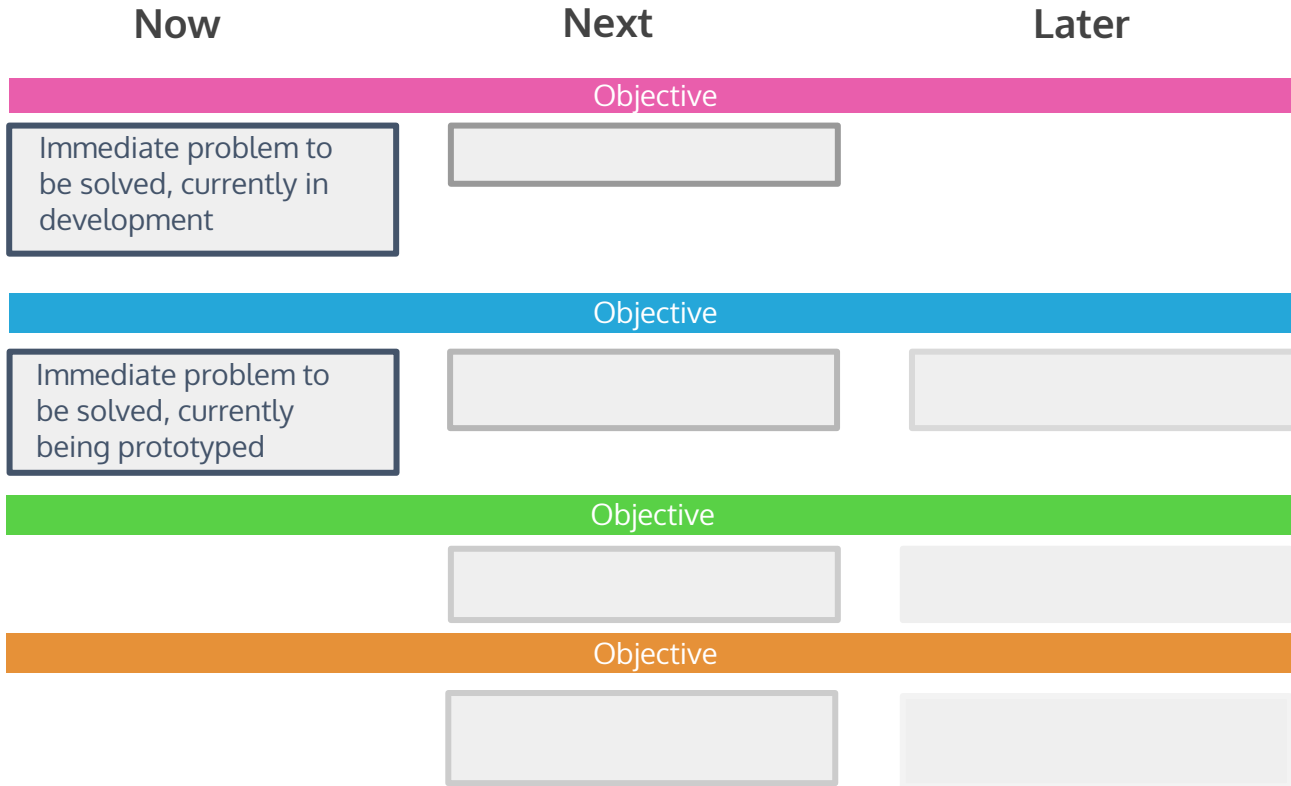
Objective

Likely months away, but checking that it aligns with vision

Objective

Objective

Solution: Lean Roadmap



Using your roadmap for experimentation & validation






Experimenting on a Lean Roadmap

Now





Objective

Current **development** work in progress

- experiment 1 
- experiment 2 
- experiment 3 

Objective

Current **prototyping** work in progress

- experiment 1 
- experiment 2 
- experiment 3 
- experiment 4 

Next

Objective

Top confidence for next work opening

Objective

Objective

Objective

Later

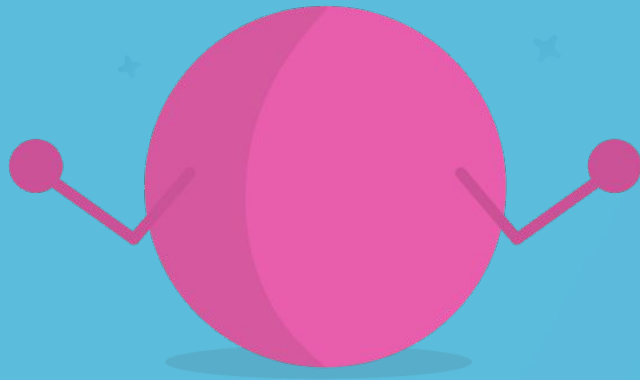
Objective

Likely months away, but checking that it aligns with vision

Objective

Objective

Don't trash your roadmap!



Build in
space
for
validation

Validating on a Lean Roadmap

Completed (validation roadmap)

Objective

Result:
Testing results now 🙌

Objective

Result:
Increased by \$200! ✓

Objective

Result:
No change in #... ✗

Objective

Result:
Decreased by 10%! ✓

Now

Objective

Immediate problem to be solved, currently in development

Objective

Immediate problem to be solved, currently being prototyped

Next

Objective

Top priority for next work opening

Objective

Objective

Objective

Later

Objective

Likely months away, but aligns with vision

Objective

Objective

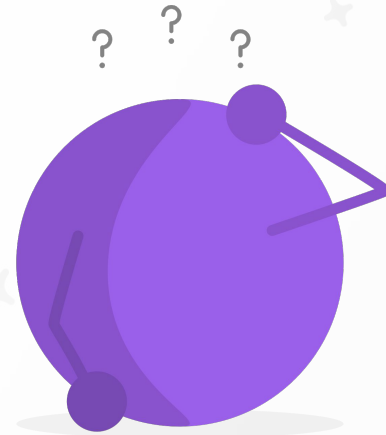
~~Delivery dates~~

Solving problems

Budgeting for 2023?

Use quarterly OKRs to
your advantage

How do I get
my team on board?



It depends!

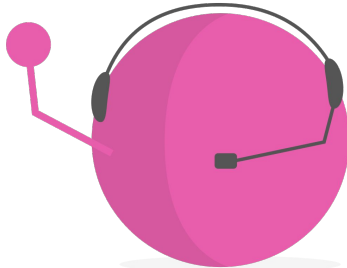


Your boss



The investor

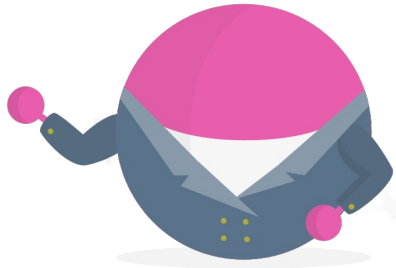
Salesperson



Marketeer

The customers

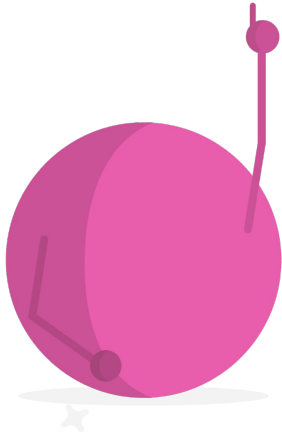




Your boss

Show me the work you're doing so I know you're going to be productive.

Don't make me guess at what my team is doing.



To counteract

Deadline driven work doesn't make you go faster!

More tech debt, more buffer and delays, less trust

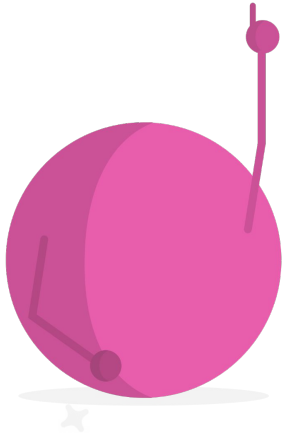
Ask for more space so you and your team can perform the best



The investors

What are you building with the money we're giving you?

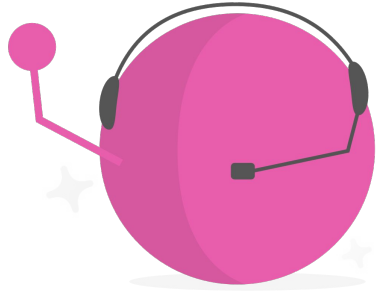
How do we know our investment is sound?



To counteract

If they just wanted that list of features built, they could enlist an agency to build it for them for cheaper.

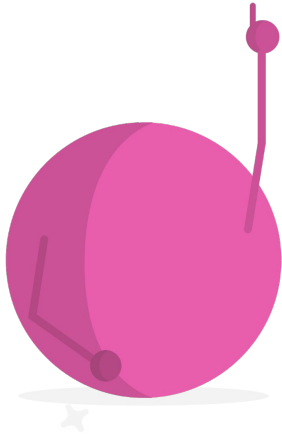
Investment is in team, and team's ability to adapt.



The salesperson

I just want to sell, sell, sell.

I don't see why it's so hard for you to just build the things our customers have asked for.



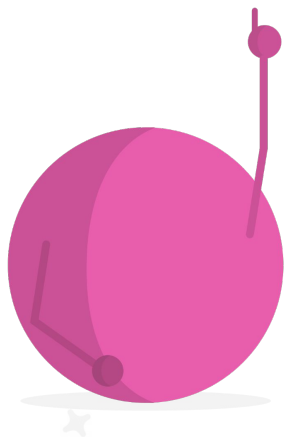
To counteract

Help better define the ideal customer profile who will buy the product as it is today, and get them to sell what exists.



The marketer

Can I get visibility of what's going to be ready and when, so I can prepare some awesome launch campaigns?



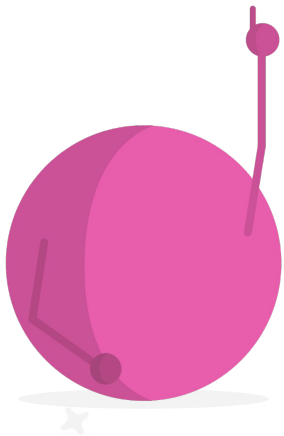
To counteract

Separate hard launch from soft launch.
Use feature flags.



The customer

What are you building into your product? Is it aligned with what we need out of the service in the future? Should we keep paying for this?



To counteract

Show them high level roadmap (no dates! Just priorities), and show them history of releases to build trust.

ProdPad 

Ditch the Timeline Roadmap

6 steps to unlock the power of lean roadmapping



Get the guide



Scan for
FREE access
to 6-page
guide

bit.ly/ditch-timeline

www.prodpad.com/resources/guides/ditch-the-timeline-roadmap/



Out with the old...

Site Creation & Management

SITE CREATION:
Create sites using the full flexibility of Webjam
SITE MANAGEMENT:
Decide who is allowed to edit and collaborate
STATISTICS AND ANALYTICS TOOLS:

Lightbox fixes

Simplified profiles

Network emails

Improved creation and landing pages

Editing interface

SEO

Mobile

Content & Publishing

Bookmark module

CONTENT AND PUBLISHING TOOLS:
Explore advanced publishing capabilities

Ratings and Reputation system

Badges

Multi-Social media logins

Membership fee enabling

Ad mgmt

Localization

Advanced analytics

Directory overlay framework

Site usage limits

improvements

Template Mgmt

Moderation tool

Partner Launches

Client R

MYM Chat

Calendar & Event module

Client S

Back-End Improvements

Performance improvements

Security enhancements

Email metric infrastructure

Paypal 3-D Secure & data tracking

Bounced email prevention & tracking

Bug Busting (Ongoing)

Content Delivery Network

Now

(4 initiatives, 19 ideas)

Next

(5 initiatives, 26 ideas)

Later

(5 initiatives, 27 ideas)

 Reduce the barrier to adoption

 Reduce the barrier to adoption

 Setup our customers for continued success

...ve better support our users to looking at
...recording what the outcome was of their
...rch/experiments/ideas/initiatives?

Setup our customers for continued success

Reduce the barrier to adoption

...can we improve email notifications to
...them more useful for our users to drive
...n and engagement?

Build out our range of integrations to offer better connections to ProdPad with teams existing suite of tools

Contributors

Increase the value experienced by our customers... 

 Reduce the barrier to adoption

How can we make it easier for Contributors to keep up to date with the things they care about to drive better engagement?

In with the new!



Thanks!
Reach out for more:

ProdPad 

Always open for a chat about product! 🙌
@simplybastow // janna@prodpad.com
linkedin.com/in/jannabastow



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