Vertical Story Slicing Takes the Cake Presented by Kim Poremski

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About Your Presenter



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What is a User Story?

- Lightweight tool derived from Extreme Programming
- Written from perspective of a customer or end user
- Stories represent a single testable concept or idea
- Shifts focus from writing about requirements to talking about them

3Cs – Card, Conversation, Confirmation

Card – details are small enough to fit on a single index card; a request for value; a promise to have a conversation

Conversation – discuss WHAT is needed and WHY

Confirmation – the Acceptance Criteria; how we will know the desired outcomes and value delivery have been achieved



Do you have a good story to tell?

A good user story should include the following:



Roles/Users

Be specific! User is too generic; identify the role or persona



Feature Desired capabilities & outcomes; the WHAT



Value The WHY; the value to the customer or end user



Acceptance Criteria The confirmation; Given-When-Then technique is popular: Given precondition, when action, then result



Supporting Documents

Pictures, sketches, and diagrams support the conversation and the written user story



User Story Formats

- Title, Who? What? Why?
- As a <User>, I want
 <Value>, by/through
 <Feature>

As a <User>, I want
 <Feature> because
 <Value>

View Summary of Active Prescriptions

As a prescription holder, I want to see a summary of all of my active prescriptions because I need a way to easily refill prescriptions.

Acceptance Criteria:

Display list in date order from most to least recent refill

date

Display # of refills remaining for each rX

Display expiration date



Sound Familiar?



INVEST in Good User Stories





What is Vertical Story Slicing?





Slicing for Data/Reporting



Horizontal

- Modify universe to add data element X to SQL query
- Build a table to store dates and date ranges
- Create a job to pull data into a database
- Convert data to use new data model
- Create a new endpoint on the existing web service to return a static list of filter options

Vertical

- Show business metric A in pie chart with prior year annual totals
- Show business metric A in pie chart with current year annual totals
- Show business metric A in a bar chart with prior year totals
- Show business metric A in a bar chart with current year totals
- Report A Demographics section
- Report A Filter by Date
- Report A Filter by Location



Story Slicing Patterns

- Workflow steps
- Simple/Complex
- Business Rule Variations
- Major effort
- Operations (CRUD)
- Variations in Data
- Variations in Interfaces/Platforms/Roles
- Defer System Qualities
- Happy vs. Unhappy Path, Use Cases/Scenarios
- Spikes





Slice by Workflow Steps

- Split features or stories into steps
 - Add to cart
 - Enter billing address
 - Enter shipping address
 - Enter payment information
 - Review Order
 - Process Order
- Tips:
 - Start with beginning and end of workflow where the value is realized then enhance with middle steps
 - Take a thin slice through the whole workflow





Slice by Simple/Complex Functionality

- Ship to a single address
- Ship to multiple locations





Slice by Business Rule Variations

- Process transactions in states that don't collect sales tax
- Process transactions in states that do collect sales tax





Slice by Major Effort

- Create separate stories for each major piece of functionality focusing on the one that requires the most effort
- Add items to Shopping Cart
- Add Items to Wishlist
- Compare Similar Products





Slice by Operations

- Add item to cart
- View cart
- Update item in cart
- Remove item from cart





Slice by Variations in Data

- Show shipping dates for customers with membership
- Show shipping dates for customers without membership





Slice by Interfaces, Platforms, and Roles

- Mobile, tablet, PC
- IOS, Android
- Buyer/Seller; Requestor/Approver





Slice by System Qualities

- Performance
- Logging
- Browser compatibility
- Usability

System Event Logs		System Connection Logs		Online Users	Syslog Client Management	
All eve	nts 👻 🗌 Clear	Save				Content Search 🛛 🗧
Гуре	Date	Time	Users	Source IP	Computer name	Content
•	2013-05-07	17:07:04	System	127.0.0.1	localhost	[Drive 1] The scanning is stopped by user.
0	2013-05-07	17:06:55	System	127.0.0.1	localhost	[Drive 1] Start scanning bad blocks.
0	2013-05-06	08:04:00	System	127.0.0.1	localhost	[USBDisk2] Device detected. The file system is ntfs.
0	2013-05-06	02:46:29	System	127.0.0.1	localhost	[USBDisk2] Device removed.
0	2013-05-03	23:23:50	System	127.0.0.1	localhost	[Video Station] Video Station is enabled successfully.
0	2013-05-03	17:40:41	admin	61.62.220.74	100	[VPN Service] PPTP started successfully.
0	2013-04-30	22:52:30	System	127.0.0.1	localhost	LAN 1 link is Up.
0	2013-04-30	22:44:18	System	127.0.0.1	localhost	[USBDisk3] Device removed.
0	2013-04-30	22:43:43	System	127.0.0.1	localhost	[US8Disk3] Device detected. The file system is ntfs.
0	2013-04-30	22:43:36	System	127.0.0.1	localhost	[US8Disk3] Device removed.
0	2013-04-30	22:43:16	System	127.0.0.1	localhost	{USBDisk3} Device detected. The file system is ntfs.
14 4	Page 1 /1	H12				Display item: 1-39, Total: 39 Show 50 💌 Iter



Slice by Happy/Unhappy Paths, Use Cases and Scenarios





Slice by Spikes

I'd like to buy a vowel please!

- Should have an intended outcome and/or answer specific questions
- The exception, not the rule
- Avoid "mini waterfall" approach
- Not a replacement for proper backlog refinement





Story Slicing Clues

Compound sentences UI as a guide Error handling Must haves/Nice to haves Technical voice



Reduce, Reduce, Reduce!

- Can you simplify or reduce even further?
- Remember reducing fractions in grade school?
 - No number, except 1, can be divided evenly into both the numerator and denominator
 - 50/100 -> 25/50 -> 5/10 -> 1/2





But Wait, There's More!

As a customer, I want to pay for my purchases online...

APPLIED

FRAMEWORKS



- Break out by workflow steps
 - Enter billing address
 - Enter shipping address
 - Enter payment information
 - Review Order
 - Submit Order
- Break out by variations in data
 - Billing address same as shipping address
 - Billing address different than shipping address
- Break out by business rule variations
 - Enter domestic billing address
 - Enter international address or military base
- Break out by simple vs. complex
 - Enter domestic billing address with no address validation
 - Enter domestic billing address with basic address validation using zip code lookup table
 - Enter domestic billing address that integrates with a 3rd party address validation service

Story Slicing Exercise – Flight Booking System

As a frequent air traveler, I want to be able to view flight options across airline carriers so that I can choose the ideal times and best prices.









I want to book departure & returning flights on different airlines.

Let's Practice Together...

Let's Practice Together...



- 1. Select departure flight
- 2. Select return flight
- 3. Enter passenger information
- 4. Select seat assignments
- 5. Select checked luggage options
- 6. Enter payment information
- 7. Submit booking

Workflow





Let's Practice Together...



- 1. Select departure flight
- 2. Select return flight
 - 1. Select return flight on same airline as departure flight
 - Select return flight on different airline as departure flight
- 3. Enter passenger information
- 4. Select seat assignments
- 5. Select checked luggage options
- 6. Enter payment information
- 7. Submit booking

Simple/Complex

Workflow



Let's Practice Together...





- 1. Select departure flight
- 2. Select return flight
 - 1. Select return flight on same airline as departure flight
 - Select return flight on different airline as departure flight
- 3. Enter passenger information
 - 1. Enter frequent traveler information
- 4. Select seat assignments
- 5. Select checked luggage options
- 6. Enter payment information
- 7. Submit booking

Simple/Complex Workflow

Variations in Data



Story Slicing Exercise – Flight Booking System

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Story Slicing Exercise – Flight Booking System

As a frequent air traveler, I want to be able to view flight options across airline carriers so that I can choose the ideal times and best prices.

APPLIED

FRAMEWORKS 🍢







Story Slicing – MyFitnessPal

I want to **log my food, water, and exercise** to my daily diary



Story Slicing – MyFitnessPal

I want to **log my food, water, and exercise** to my daily diary





Story Slicing – MyFitnessPal

I want to **log my food, water, and exercise** to my daily diary





Slicing Underlying Infrastructure



Team 1:

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- Create APIs to product lookup databases
- Implement barcode scanning backend capabilities

Team 2:

Create mobile interface to enter barcodes





Slicing Underlying Infrastructure



234567 899992

APPIIF

Team 1:

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· Create APIs to product lookup databases

Variations in Interfaces

Variations in Data

- Different data sources
- Different product categories
- Different retailers
- Implement barcode scanning backend capabilities

Team 2:

Create mobile interface to enter barcodes

Slicing Underlying Infrastructure





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Team 1:

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- Create APIs to product lookup databases
 - Different data sources Variations in Interfaces

Variations in Data

Architectural

Enabler

Simple/Complex

- Different product categories
- Different retailers
- Implement barcode scanning backend capabilities

Team 2:

- Create mobile interface to enter barcodes
 - Manually enter bar codes
 - Scan bar codes

Sources & Other Resources

- INVEST Criteria (Bill Wake)
 - http://xp123.com/articles/invest-in-good-stories-and-smart-tasks/
- The Hamburger Method (Gojko Adzic)
 - https://gojko.net/2012/01/23/splitting-user-stories-the-hamburger-method/
- Patterns for Splitting User Stories (Richard Lawrence)
 - <u>http://agileforall.com/patterns-for-splitting-user-stories/</u>
- Story Splitting Flowchart (Richard Lawrence)
 <u>http://agileforall.com/new-story-splitting-resource</u>
- Deeper Dive into Splitting Workflows (Richard Lawrence)
 <u>https://agileforall.com/why-most-people-split-workflows-wrong/</u>
- 10 Useful Strategies for Breaking Down Stories (Christiaan Verwijs)
 - http://blog.agilistic.nl/10-useful-strategies-for-breaking-down-large-user-stories-and-a-cheatsheet/





